



DORSET & WILTSHIRE
FIRE AND RESCUE

DORSET & WILTSHIRE FIRE & RESCUE SERVICE

WILTSHIRE AREA BOARD REPORT

Community Safety Plan

DWFRS Community Safety Plan can be found on the DWFRS website;
<http://www.dwfire.org.uk/community-safety-plan/>

Prevention

We are committed to making a real difference to the lives of people in Dorset and Wiltshire. Our aim is to reduce the level of risk and harm to our communities from fire, targeting those most at risk. We do this primarily through our Safe and Well visits.

A Safe and Well visit is **FREE** and normally lasts about one hour covering topics such as:

- Using electricity safely
- Cooking safely
- Making an escape plan
- What to do if there is a fire
- Keeping children safe
- Good practice – night time routine and other points relevant to you
- Identifying and discussing any further support the occupier may need

Are you or anyone you know:-

- Over the age of 65?
- Need a smoke detector?
- Have a long-term health condition?
- Suffer from poor hearing or sight loss?
- Would you struggle to escape in the event of a fire?

If you can answer yes to more than one of these questions, then please call us on 0800 038 2323 or visit <https://www.dwfire.org.uk/safety/safe-and-well-visits/>



Protection

On-going interaction by Protection Team members with Local Authorities, Private landlords and tenants regarding fire safety-related matters: external cladding systems; fire detection and warning systems; fire resisting doors (& self-closers); combustibility/fire resistance of construction materials; commercial and residential sprinklers systems and water-mist suppression systems

General Enquiries

If you have a general fire safety enquiry regarding commercial property, please email fire.safety@dwfire.org.uk and the Fire Safety Team will respond in office hours.

Fire Safety Complaint

If you wish to tell us about fire safety risks in commercial premises, such as locked or blocked fire exits, you have three options:

- You can email the fire safety department at enforcement@dwfire.org.uk
- Call 01722 69 1717 during office hours (9am-5pm).
- Call our Service Control Centre on 0306 799 0019 out of office hours (5pm-9am)

On Call Recruitment

Have you always wondered if you could join the fire service, but haven't had the opportunity to find out more? Have you found yourself seeking your next challenge, keen to give back to the local community or wanting to learn new skills including leadership and teamwork? Then becoming an on-call firefighter is for you.

As a paid position, on-call firefighters commit anywhere between 40 to 120 hours per week, during which time they must be able to respond to the station immediately.

Many have 'normal' jobs during the day, then upon their return home make themselves available overnight or during the weekends. Some of our crew respond from their workplaces during the day, and we are very grateful to their employers for releasing them to perform their vital duties.

Anyone over 18 years old can apply (although you can also apply once you are 17½) you must be able to respond and attend the fire station within 5-8 minutes, you have a good standard of physical fitness (i.e. you are generally active), and you must have the right to work in the UK.

Further information on becoming an On Call Firefighter can be found at www.dwfire.org.uk/working-for-us/on-call-firefighters/ or should you have any questions, you can call **01722 691444**.



Recent News & Events

DWISE: Dorset and Wiltshire Inspirational Safety Education.



The Dorset and Wiltshire Inspirational Safety Education (DWISE) programmes and resources are produced and delivered by the Education Team of Dorset and Wiltshire Fire and Rescue Service. During this period we are providing resources for parents, carers and educators to use which will help children understand how they can help keep themselves safe and well. The resources are designed to support English, maths and art as well as providing safety information and using firefighters to inspire children to be fit and healthy.

For more information please visit: <https://www.dwfire.org.uk/education/parents-and-carers/>

Advice for people living with dementia



Dementia is a National Health priority in the UK, as the number of people living with the condition continues to increase. Dementia is also a substantial factor in increasing the risk of injury or death from fire in the home.

Fire and Rescue Services across the UK are aware of the link between serious home fires and the elderly, especially those with mobility and memory loss health needs.

For further information please visit: <https://www.dwfire.org.uk/safety/advice-for-carers/advice-for-dementia-sufferers/>



Boat safety



Boat safety is a priority in Dorset and Wiltshire, as hundreds of people live and work on our waterways, in addition to the thousands of visitors who come each year to enjoy a peaceful holiday in our seaside towns or aboard a narrowboat.

Our Safe and Well visits include people who live on boats – [click here](#) to request a visit.

See also:

- The Fire Kills campaign has produced a handy leaflet on [Boat Safety](#)
- For further information about general boat fire and CO safety, visit www.boatsafetyscheme.org/stay-safe
- For broader safety advice, visit the Maritime & Coastguard Agency website www.gov.uk/government/organisations/maritime-and-coastguard-agency and the Royal National Lifeboat Institution www.rnli.org

Winter safety



Keeping warm in the winter means using portable heaters, electric blankets or wheatbags – but all of these carry a fire risk.

Please visit our website for more information: <https://www.dwfire.org.uk/safety/safety-at-home/seasonal-advice/winter-safety/>

The Fire Kills campaign has produced a leaflet on [Fire Safety in the Winter](#). There is a wealth of good advice at www.metoffice.gov.uk/barometer/advice



Demand

Total Fire Calls for Chippenham Fire Station for period 1st October 2020 to 31st December 2020:-

Category	Total Incidents
No. of False Alarms	42
No. of Fires	19
No. of Road Traffic Collisions and other Emergencies	35
Total	96

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